

08 – Persons engagement

Remember – this may fluctuate

What are YOU doing to maintain engagement?

07 – Recording

Be careful what you record around engagement or lack of.

Terms like “difficult to engage with” place the emphasis solely on the person

06 – Communication

Don't assume someone else is dealing with the problem.

Build up good relationships with professionals from other agencies

01 – Communication

Ask the person what their preferred method of communication is.

Knowing how a person likes to communicate will make it easier for them to engage

02 – Vulnerability

Recognise the extent to which a persons vulnerability may affect their ability to engage

03 – Mental Capacity Act

Remember to use the MCA to empower the person to make decisions

04 – Mental Capacity

Consider the persons mental capacity to engage also, the consequences of non-engagement

05 – Lead Professional

Where possible identify a lead professional to build a trusting relationship with the person

This learning briefing is a summary of the 8 Principles of Engagement, developed by Newcastle SAB, to support professionals in building meaningful engagement with individuals. For more information, please see [NSAB engagement](#)